

Income Management Summary – 27 December 2013

Northern Territory

- Voluntary Income Management – 3,785 (majority indigenous – see note 2)
- Vulnerable Measure – 176 (majority indigenous – see note 2)
- Vulnerable Measure (Youth Triggers) – 305 (73% indigenous, 27% non-indigenous)
- Child Protection Income Management – 86 (majority indigenous – see note 2)
- Disengaged Youth Measure – 4,201 (89% indigenous, 11% non-indigenous)
- Long Term Welfare Payment Recipient Measure – 10,529 (87% indigenous, 13% non-indigenous)
- Supporting People at Risk Measure - 27

Western Australia (Perth and Kimberley only)

- Child Protection Measure – 347 people (64 indigenous, 36% non-indigenous, 60% Perth Metro, 40% Kimberley region)
- Voluntary Income Management – 1,230 people (65% indigenous, 35% non-indigenous, 40% Perth Metro, 58% Kimberley region, 2% residing outside of a WA declared IM area)

Cape York Welfare Reform

- Cape York Welfare Reform – 235 people (majority indigenous – see note 2)

Place-Based

(All of these areas have a majority of non-indigenous customers.)

- Bankstown – 171
- Greater Shepparton – 344
- Logan – 798
- Playford – 495
- Rockhampton – 396
- Voluntary Income Management – 535
- Child Protection Income Management and Vulnerable Income Management (social worker) – 72³
- Vulnerable Income Management (Youth Triggers) – 1,597

APY Lands

- 278 people (majority indigenous – see note 2)

Ng Lands and Laverton Shire

- 228 people (majority indigenous – see note 2)

NT Granted Exemptions (current)

Exemptions granted for:

- Parenting requirements – 1,724 granted (39% indigenous, 61% non-indigenous)
- Full time students⁴ – 558 granted (majority non-indigenous – see note 2)
- Regular paid work – 63 granted (24% indigenous, 76% non-indigenous)
- Full time new apprentices – <20 granted
- Special benefit – <20 granted

Vulnerable Youth Trigger Exclusions

- 25 granted

Reviews and Appeals

Reviews and Appeals ⁵			
Financial Year	Jurisdiction	Appeals Decision Outcome	Total
2012-13	Authorised Review Officer	Affirmed	41
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Affirmed	<20
		Dismissed/No Jurisdiction	<20
		Withdrawn	<20
2012-13 Total			64
2013-14	Authorised Review Officer	Affirmed	56
		Set Aside	<20
		Withdrawn	<20
	Social Security Appeals Tribunal	Affirmed	<20
2013-14 Total			79
Grand Total			143

Notes:

Data Source: Department of Human Services Administrative Data as at 27 December 2013. Please note that The Department of Human Services is in the process of transferring data between systems. As a result, the most recent available data is for 27 December 2013. Updated data is expected from 31 March 2014.

1. All figures for non-Indigenous customers include people who chose not to disclose whether they were from an Aboriginal or Torres Strait Islander background.
2. To prevent customers from being identified, numbers below 20, or percentages that would identify groups of less than 20, are not provided.
3. Please note that the numbers for Child Protection Income Management and Vulnerable Income Management (social worker) in the Place-Based sites have been totalled here to prevent customers being identified.
4. Full time students receiving ABSTUDY or Austudy are not included in this number, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of income management.
5. In 2012 the Review and Appeals process was redesigned. This change saw the introduction of a Subject Matter Expert and the subsequent removal of the Centrelink Original Decision Maker. As a result the way the Reviews and Appeals data is presented has changed. From June 2012, data for the Centrelink Original Decision Maker will remain static and will only be historic, while Authorised Review Officer data will increase. Work is underway to produce a one off table that provides data for jurisdictions and outcome reasons for the period up to June 2012. This will be available for the next Estimates Hearings.